

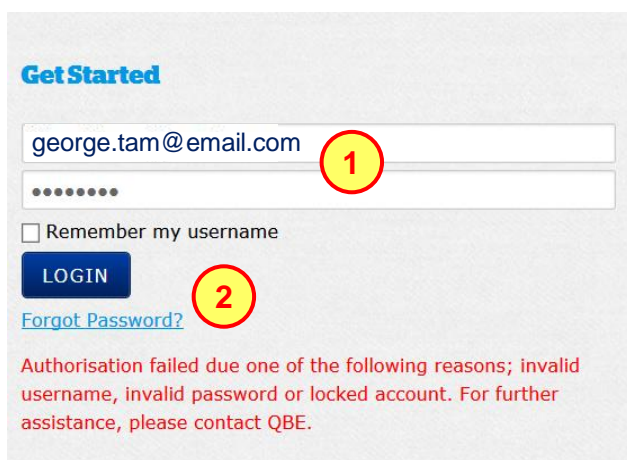


User Guide

--- Password Reset ---

Version: May 2019

Login Qnect



1. Enter your Username (your email address) and Password to login Qnect
利用您的電郵地址及密碼登入 Qnect

If you forgot your Password

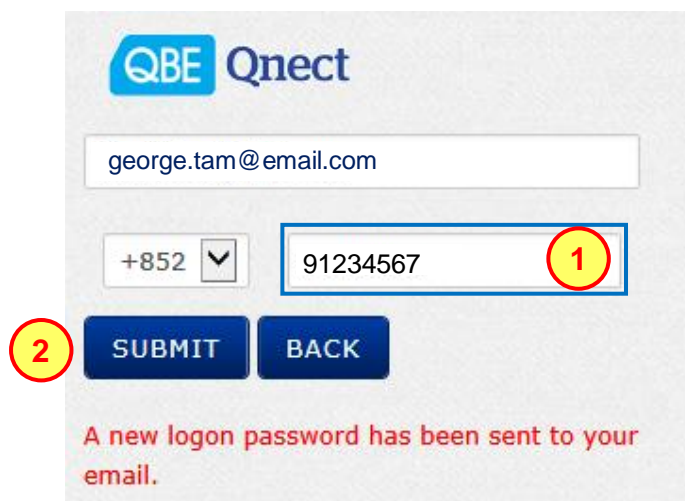
如果您忘記密碼

2. Click [Forgot Password?](#) to reset password
點擊 [Forgot Password?](#) 開始重設密碼

If you attempt to login with an incorrect password for more than 3 times, User ID will be locked and you need to contact QBE Representative to unlock it.

如果您嘗試使用不正確的密碼登錄超過 3 次，用戶 ID 將被鎖上，您需要聯繫 QBE 解鎖。

How to Reset Your Qnect Password?



1. Enter Phone Number (e.g. 91234567)
輸入電話號碼 (e.g. 91234567)

The phone number which you had used to create your user profile.
電話號碼是開設賬戶時所用的電話號碼

A message will be displayed indicating that a new logon password has been sent to your email address.
信息顯示新的登錄密碼已發送到您的電子郵件地址

2. Click 點擊 

How to Reset Your Qnect Password?



Hi George,

Your logon id: George.tam@email.com

Please note that you will be prompted to change this password once you clicked the Change Password button.

[Change Password >](#)

You can access the Qnect platform via <https://qnect.qbe.com>

For any further assistance, please contact your local QBE Representative.

Winner of "Best Insurance Company Overall - Asia Pacific Award" - Reactions Global Awards 2010 & 2012



3. Received "Reset Qnect Password" email
收到重設密碼通知電郵

4. Click 點擊 [Change Password >](#)

How to Reset Your Qnect Password?



Change Password

Your Password has been changed

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A message will be displayed indicating that Password had been changed.
信息顯示已完成重設密碼

CLOSE

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Contact Us

9. Click 點擊

CLOSE



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QBE

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DO MORE

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The QBE Insurance platform has been designed to support your growth by allowing you more flexibility in how you do business and providing valuable analytical insights.

FOR MORE



Connect with QBE

QBE Insurance platform enables you to do business wherever you are. We give you the choice of connecting with us on the move via your mobile or tablet devices and from your office.



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Get Started

11

Email Address

Password

☐ Remember my username

12

LOGIN

[Forgot Password?](#)

10. Return to the Login Page

返回登入主頁面

11. Login with **Email Address**

利用電郵地址登入

12. Key in **New Password**

輸入新密碼

13. Click 點擊

LOGIN

---END---